The members of PLASA share a common commitment, through this statement of ethical practices, to promote the highest possible standards of professional conduct.

All members of PLASA do the following:

- Abide by all applicable laws, codes and regulations, and protect the public against fraud and unfair trade practices.

- Ensure an adequate level of Public Liability insurance, which must be maintained and renewed annually.

- Maintain a high level of safety for all products and services, and support the development of industry standards and safe practices.

- Provide a safe working environment.

- Present or supply products and services honestly without misrepresentation.

- Respect all intellectual property rights.

- Provide fair and responsive service to customers before, during and after all business transactions.

- Encourage diversity & inclusion in the workplace and refrain from unlawful discriminatory practices.

- Promote dignity and respect for all, and provide a working environment that recognises and values individual differences and contributions, that is free of bullying, harassment and victimisation.

- Recognise the rights of others to compete for business in accordance with applicable law.

- Make a full and frank disclosure to customers of all material terms of any agreement with them.

- Comply with all lawful contractual obligations.

- Support the Association by taking an active role in PLASA activities and promoting the Association to the industry.

This Code of Conduct is a guideline and does not represent the entire scope of good conduct and ethical behaviour. Acceptance of and adherence to this Code is a condition of PLASA membership and applies until withdrawal from PLASA as outlined in the Constitution.